

29/6/07



# John and Lindsay Asquith

We Appreciate your Feedback because  
Your Opinion is Worth Everything!

**JUSTIN RICKARD & ASSOCIATES**  
Attorneys, Solicitors  
& Barristers  
Registered Migration  
Agent #97-90625

Please take a few moments to give us your feedback so we can improve and deliver the highest quality immigration service to future clients.

Rate the following areas of our service from 1 to 4 (circle your response)	Room to improve	Fair	Good	Excellent
How would you rate our overall service?	1	2	3	4
Was the service well organised and efficient?	1	2	3	4
Was the support staff at our office helpful and professional?	1	2	3	4
Was advice given to you correct and useful?	1	2	3	4
Did you have suitable opportunities to ask questions?	1	2	3	4
How well did we fulfill your expectations about the service?	1	2	3	4
How well did we deliver on promises made about the service?	1	2	3	4

How would you rate JUSTIN RICKARD as a lawyer and a Migration Agent?	Room to improve	Fair	Good	Excellent
How would you rate the information & advice presented by JUSTIN RICKARD?	Room to improve	Fair	Good	Excellent

Principal: Justin Rickard  
B.A LL.B M.A (Syd) M.M.I.A.

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Beijing, Shenzhen, China  
Los Angeles, New York, USA  
London, UK  
Dubai, UAE  
Auckland, NZ

What are the top 3 things (in order of importance) that mattered to you the most when selecting Justin Rickard & Associates to provide a migration service for you?

- Guaranteed success
- speed
- cost

What was the MAIN key benefit you received from JUSTIN RICKARD & ASSOCIATES?  
Speed of approval. Although it took some time (~3 months) to prepare the application, this proved worthwhile as it only took DAC SIXTEEN DAYS to approve it!

Would you use Justin Rickard & Associates again?  YES  NO

Would you be comfortable in recommending Justin Rickard & Associates to others? If so, please fill in next page.  YES  NO

I grant permission for JUSTIN RICKARD & ASSOCIATES to use my comments in future advertising and marketing?  YES  NO

Name JOHN ASQUITH Age 43

Date 25/6/07

Occupation MANAGING DIRECTOR Signed J Asquith

Please suggest any improvements that can be made to our services:  
Separate financial and commercial discussions / correspondence from legal / immigration discussions. Eg send invoice etc SEPARATELY!  
to letter of congratulations on award.

Thank you; please return this questionnaire to our Sydney, Australia office immediately on fax 9981.7766 or by post to PO Box 1791 Dee Why NSW 2099



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ABN: 65 072 842 169